

*We work closely with  
our clients to provide  
a holistic service,  
addressing the unique  
issues and concerns of  
each and every one.*

*Always at your service  
Always with you  
Always by your side  
Always ready*



**RSL DefenceCare**  
*Always there*



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**RSL DefenceCare**  
*Always there*

*A charity  
supporting  
the Australian  
Defence Force*

RSL DefenceCare is a charity and not-for-profit organisation helping Australian veterans and their families in times of injury, illness or crisis.

Our services are free of charge and include assistance with Department of Veterans' Affairs claims, advocacy at the Veterans' Review Board, counselling, support during a crisis or the death of a loved one, and financial assistance.

RSL DefenceCare can help from the time a member first joins the Australian Defence Force and continue this help throughout their life whenever they need a hand.

We can also help family members when they are in need.

## Why our diggers and their families need help

Serving in the Australian Defence Force can have a significant impact on health, well-being and quality of life – during and after service.

- Service men and women can return from training, war zones or other deployments with physical and mental illnesses and injuries. This can have a significant effect on family members supporting and caring for an injured or ill veteran.
- Some can find it difficult to transition to civilian life. Finding a new job, dealing with mental and physical injuries or worrying about finances can lead to significant stress and trauma.
- Sadly, some members lose their lives while serving, shattering the hopes and dreams of their families, especially their partners and children.



## Our services

### Assistance with the Department of Veterans' Affairs claims:

Providing information, assistance and advice with compensation claims and benefits with the Department of Veterans' Affairs.

### Advocacy at the Veterans' Review Board:

Investigating a claim if it is rejected by the Department of Veterans' Affairs and providing advice and representation for appeals to the Veterans' Review Board.

### Counselling:

Helping work through concerns in a practical and effective way.

### Community support:

Providing assistance and support during a crisis. Helping with financial support in times of crisis or when expenses become too much to handle. Assisting veterans who are homeless or at risk of homelessness.

### Family and carer support:

Providing counselling, support and information for family members and carers.

### Transition to civilian life:

Assisting with referrals for resumé preparation, improving job interview skills, subsidising the cost of training courses, coaching for new employment and employment counselling.

